



Resort Manager

This is one of the most demanding, challenging yet rewarding jobs in the Alps! We are looking for professional, dedicated and highly motivated individuals to lead from the front in all aspects of resort life. As a Resort Manager you are key to making sure the exceptional service that we are renowned for is successfully delivered in our resorts. This is a very challenging position, requiring solid leadership and excellent people and logistical skills.

This role is based in the London office, travelling out resort during the Peak Weeks.

Key Responsibilities:

- Effectively managing the day to day running of the resort and delivery the highest standard of customer service
- Working alongside the Assistant Resort Manager and locally run hotels and ski schools to deliver the Powder Byrne product
- Training and managing the Powder Byrne resort team and Assistant Resort Managers and staff motivation
- Client concierge and pre-tavel client requirements, as well as ski guiding and airport transfers if required
- Liaising locally on behalf of Powder Byrne guests, including hotels, restaurants and transport authorities
- Carrying out daily correspondence relating to administration (e.g. expenses, client payment forms, operational feedback)
- Carrying out all planning and logistics for every peak week alongside the Delivery Team and Assistant Resort Manager
- Assisting with Client Concierge and any pre-travel client requirements

Requirements:

- Previous experience of managing a successful resort team
- A team player with a professional and positive attitude
- Full Clean Driving Licence
- Excellent ski ability (minimum 20 weeks)
- Excellent organisation, guest relations and customer service skills
- A good communicator who is adaptable resourceful, patient and diplomatic
- Ability to speak German (Desirable, not essential)
- UK or EU Passport
- **Appropriate number of Schengen Area (EU) travel allocation days to complete contracted dates (UK passport holders can only travel to the area for 90 days in every 180 days)**

Package:

Accommodation, return travel to resort, uniform, winter Sports Travel Insurance, ski and boot hire, ski pass (when required), comprehensive pre-season training course, competitive salary.

Apply to become part of the Powder Byrne team [here](#).
